

The cover provided under your policy includes a range of medical and travel assistance services, supported by a 24 hour emergency helpline. In the event you are travelling on an insured journey and require assistance, the helpline can be contacted by:

+44 (0)207 895 3364
medicalassistance@chubb.com
www.chubbassistance.com

Your Policy Number: 64818776

When contacting Chubb Assistance, have the following information available:

- The name of the Insured
- Your Policy Number
- Contact telephone number
- Location of the insured abroad
- The nature of the emergency or the assistance required
- The name of the employer of the Insured

Medical Assistance Services:

Medical Advice

Chubb Assistance can provide medical advice to an Insured Person during an Insured Journey, it also provides access to a team of qualified medical staff, 24 hours a day.

Repatriation

Chubb Assistance can provide repatriation by air ambulance, scheduled air services and/or surface transportation depending on circumstance - with a fully qualified medical escort if necessary.

Medical Referral

Chubb Assistance can provide contact information for local hospitals and medical practitioners to an Insured Person requiring out-patient medical or dental treatment during an Insured Journey.

Emergency Medical Supplies

Chubb Assistance can assist in locating and forwarding medicine or equipment that is required in the treatment of an Insured Person during an Insured Journey that is unavailable locally.

Direct Billing

Chubb Assistance has the ability to arrange direct billing with a network of hospitals and clinics worldwide to guarantee payment for the medical treatment provided.

Under your travel cover the helpline number provides access to pre-travel advice and emergency medical assistance.

T: +44 (0) 207 895 3364

E: medicalassistance@chubb.com

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When calling please have available a contact number, your precise location and the name of any attending doctor.

When Accessing the Website, your Policy Number is the password

Travel Assistance Services:

Travel Advice

Both in preparation for or during an Insured Journey, the Insured has access to a wealth of medical and travel information on the Chubb Assistance website including: country guides providing information relating to vaccination and visa requirements; local contact information for emergency services and embassies; advice concerning the local security situation and other useful information.

The Chubb Assistance website and telephone number are listed on the card below. Your policy number will be your password.

Legal Referral

Chubb Assistance can provide the contact details of local lawyers to an Insured Person requiring legal assistance during an Insured Journey.

Lost Travel Documents

Chubb Assistance can assist in replacing travel tickets; credit and debit cards; passports, visas or other travel documents that are lost or stolen during an Insured Journey.

Lost Luggage

Chubb Assistance can assist in locating and retrieving luggage that has been lost or stolen during an Insured Journey.

Emergency Message

Chubb Assistance can provide the facility to forward on messages to family and business colleagues in an emergency.

Emergency Money

Chubb Assistance can replace up to £2,000 of money lost, stolen or damaged during an Insured Journey.

Emergency Travel

Chubb Assistance can co-ordinate travel and accommodation arrangements for friends/family members of an Insured Person requiring in-patient medical treatment during an Insured Journey and/or arrange the safe return home of any minor child who is left unattended following a situation where an Insured Person requires in-patient medical treatment; repatriation; or has died.

Translation Services

Chubb Assistance can provide personal phone translation services to an Insured during an Insured Journey in the event of an emergency, or assist in arranging local on-site interpreter services where required.